

INTEGRATION

Symitar EASE

Overview

Continuous' OpCon EASE connector ensures you can still create new business-critical automations on your OpCon server even after your Symitar core is migrated to and managed by EASE, so you don't have to trade control or functionality for the conveniences that come with an outsourced core.

Do more with Continuous and EASE



Complete core processes

EASE may help with the ACH process, but OpCon can fully automate the process by uploading files to the Fed. Get your files in and out on time, automate the process from start to finish, and remove the need for human intervention.



Monitor your processes

Rather than take time away from your other responsibilities, OpCon monitors your processes to make sure other people get the files they need on time, every time. And if for some reason a file is late, OpCon can notify the department so appropriate action can be taken.



Manage documentation processing

OpCon can download documents from third parties and, with scripting, parse out the documents into the core. Your staff doesn't need to stay in the office until the document files are ready—OpCon will take care of the work after hours.



Monitor services and handle backups

Let OpCon initiate backup processes and reduce the number of alerts you receive about backups. Schedule them when it makes sense and avoid interrupting any essential business processes.



Post to the GL

OpCon provides self-service options to allow other departments to perform important tasks like posting to the GL. Your accounting department can use a self-service button to kick off the process of posting GL files in Symitar. The role-based self-service option gives them the tools they need without giving them access to OpCon, so they can do their job without interrupting yours.



Simply file transfers

EASE can retrieve files from vendors that must be processed, but OpCon's file transfer capabilities make sure that data is put into the appropriate internal environments, such as your data warehouse, cold storage, or with certain business units to run through reporting. Create a bridge between your data warehouses and your CRM to transfer data between the two. When peer-to-peer vendors are inconsistent with their file delivery, Continuous can handle auto recovery and the balancing of those payment service files. When EASE can't FTP files in or out, Continuous can take over your file transfers effectively.



Enable better reporting

If anyone in your organization needs reports from an internal data warehouse, OpCon can perform data loads, run SQL reports from the data in the warehouse, and deliver the necessary reports. With OpCon, everyone has what they need to start their day.



Scrape data from websites

Continuous RPA brings together business processes across the enterprise and places them within a single point of control. Scrape interest rates from a website and input the data into another application like a spreadsheet. Staff in any department can use OpCon self-service to kick off a process. Plus, it'll help you automate the "last mile" in combination with OpCon's robust scheduling and workload orchestration capabilities



Strengthen your disaster recovery and business continuity measures

Simplify the complexity involved with bringing up disaster recovery sites or resources. In a failover scenario, OpCon will initiate the failover process by bringing impacted system(s) offline, redirect services and systems to a failover environment, and bring system(s) back online.



Improve your online and mobile banking experience

OpCon can automate address change files, stop payments files, e-Bills, online bill pay, B2B, P2P, and mobile banking processing through importing/exporting files. OpCon can also monitor accounts and alert you accordingly based on member criteria. Use OpCon to deliver these types of digital banking experiences to stay competitive in the market and deliver excellent member service.



Streamline BI and data warehousing

Build data files based on vendor specifications based on predetermined criteria that can be sent on demand or as scheduled. Automate your extract, transform, and load (ETL) processes in a repeatable way for data warehouse, AI, or other applications to ensure your data is processed and analyzed efficiently and accurately.



"With the Continuous EASE connector, we cut our troubleshooting time in half."
Damien Burgess, IT Systems Analyst, Andrews Federal Credit Union