

## Continuous Champions



**HEADQUARTERS:** Fargo, ND

**ASSETS:** \$3.8 billion

**BRANCHES:** 45



### Automation Objectives

Gate City Bank faced increasing regulatory pressure to expand its application permission reviews, managing access for nearly 600 employees across 36 locations. The manual process was labor-intensive—one system review alone required 130 hours—and existing software options were either too expensive or unable to integrate with the bank's specific permission data. Without automation, the team couldn't scale to meet OCC requirements efficiently.

The Bank's security team needed a way to:



**Streamline and automate the permission review process** to handle growing regulatory demands



**Ensure ongoing compliance** with OCC and other regulatory requirements through scalable automation



**Reduce the significant time and labor burden** of manual reviews



**Expand reviews beyond the core system** to include all critical applications



**Identify a cost-effective solution** tailored to the bank's specific permission systems

### Key Results



**Accelerated review efficiency by 92%**



**Increased the number of applications reviewed by 12x**



**Automated and centralized permission reviews** for all critical systems in one platform



"Before Continuous, we didn't have an efficient process to review all of our critical systems in a single platform. Now, it greatly reduces the amount of time it takes us to do a review. This platform is designed for the financial institution."

—Ryan Goellner, Chief Information Officer, Gate City Bank