

Continuous Champions

ALERUS

HEADQUARTERS: Grand Forks, ND

ASSETS: \$5.5 billion

BRANCHES: 29



Automation Objectives

Before adopting Continuous IAM, Alerus struggled to complete regulator-required permission reviews across 10–12 applications annually, with others during the year as needed. The process was slow, manual, and disjointed—taking up to two months to complete due to decentralized communication, email back-and-forth, and limited collaboration. As the organization grew, the inefficiency became overwhelming and unsustainable.

The Alerus team needed a way to:



Reduce the time and effort required to complete annual permission reviews



Improve visibility for business unit supervisors into employee access levels



Expand the number of applications and user roles reviewed without increasing workload



Eliminate fragmented communication and file-sharing through centralized, streamlined processes



Enhance compliance readiness by ensuring faster, more accurate permission audits

Key Results



Enabled 5.5x increase in the number of applications reviewed annually



Increased review efficiency by 75%



Centralized review data, eliminating the “buried in inboxes” problem



“We know regulations are not going away. If reviewing applications is overwhelming and your company is growing, I would definitely recommend moving away from manual reviews. It only continues to become more efficient for us.”

—Stacie Carlson, Project Manager and Business Analyst, Alerus